

Preferred Customer Information 優惠客戶信息

*Required Information 必填信息

(Please Print Clearly in English) (請用英文正體字填寫清楚)

*Identification Hong Kong Government ID Card Number *香港政府身分證號碼

*Family Name, Surname, or Last Name 姓

*Given Name or First Name 名

*Middle Initial 中間名

*Gender 性別 F 女 M 男*Birth Date (DD/MM/YYYY) (Applicant must be 18 years or older)
出生日期(日/月/年) (申請人必須至少年滿18歲)**Primary Applicant Contact Information** 主申請人聯絡資料

*Evening Phone 夜間電話

Day Phone 日間電話

*Applicant E-mail 電子郵件

Preferred Customer Billing Address 主申請人地址

(Must match your credit card address) (必須與您的信用卡地址相同)

*Flat/Floor/Room/Unit 公寓號/樓層/房間/單元

*Building/Estate/Street/Number 樓號/期/街道/門牌號

*Village/Town 村/鎮

*Territory 地區

Enroller Information 介紹人資料

(Your enroller is the individual who introduced you to LifeVantage.)

(向您介紹LifeVantage的人)

Enroller Name 介紹人姓名

ID Number 介紹人會員編號

Preferred Customer Co-Applicant 優惠客戶聯合申請人

(optional) (如不適用可不填)

Family Name, Surname, or Last Name 姓

Given Name or First Name 名

*Middle Initial 中間名

Gender 性別 F 女 M 男Birth Date (DD/MM/YYYY) (Applicant must be 18 years or older)
出生日期(日/月/年) (申請人必須至少年滿18歲)

Cell Phone 手提電話

Fax Number 傳真號

Preferred Customer Shipping Address 優惠客戶送貨地址

(Leave blank if same as billing address) (請留空如果您的帳單地址相同)

*Flat/Floor/Room/Unit 公寓號/樓層/房間/單元

*Building/Estate/Street/Number 樓號/期/街道/門牌號

*Village/Town 村/鎮

*Territory 地區

Placement Sponsor Information 安置人資料

(Your placement indicates the individual under whom you are placed. If no one is listed, your enroller also becomes your Placement Sponsor. Your enroller is able to place you within 30 days.)

(您安置的位置表示您是誰人的下線，如果沒有填寫您的上線，您的介紹人會變成安置人。您的介紹人能夠在30天內改變您的安置位置)

Placement Sponsor Name 安置人姓名

ID Number 安置人會員編號



PRODUCT 產品	NON-SUBSCRIPTION PRICE	SUBSCRIPTION PRICE	SAVINGS 節省	PV 個人積分	NON-SUBSCRIPTION		SUBSCRIPTION	
	非月订购价格	月订购价格			非月订购价格	Sub-Total	每月自動訂貨訂單	Sub-Total
	Qty.	Sub-Total	Qty.	Sub-Total	數量	產品價格	數量	產品價格
Protandim® Dual Synergizer™	\$1030	\$860	\$170	90				
Protandim® Nrf2 Synergizer™	\$510	\$410	\$100	40				
Protandim® NRF1 Synergizer™	\$590	\$490	\$100	50				
TrueScience® Skin Care Regimen (includes the below 4 products) TrueScience® 護膚套裝 (含以下四個單品)	\$1450	\$1210	\$240	140				
• TrueScience® Ultra Gentle Facial Cleanser TrueScience® 超溫和潔面乳	\$290	\$240	\$50	25				
• TrueScience® Perfecting Lotion, TrueScience® 膚色修復柔膚水	\$390	\$330	\$60	35				
• TrueScience® Eye Corrector Serum, TrueScience® 眼部修復精華	\$480	\$400	\$80	40				
• TrueScience® Anti-Aging Cream, TrueScience® 抗衰老乳液	\$750	\$630	\$120	70				
Shipping and handling will be added to each order. 運費手續費將被添加到每個訂單							TOTAL	TOTAL
							總價	總價

Please Note: Prices and products are subject to change. 請注意：價格和包裝或有變更。

Monthly Subscription Date 每月自動購貨可選日期 5th 10th 15th 20th 25th

(Please select your monthly Subscription date. Your Subscription will begin on the month following your initial order and will ship on the date you select each month thereafter.)

(請選擇您的自動送貨日期，您的自動送貨計劃將于您初始訂單的第二個月開始，貨品每月將于您選擇的送貨日期發貨)

Payment Information 付款資料

In an effort to protect your credit card information, we request that you do not write it on this form. Please provide a phone number where you can be reached, and indicate your preferred time of day for a customer support representative to call you to process your payment.

為了保障您的信用卡資料安全，我們請您不要把此信息填寫在此表格。請提供一個有效的電話號碼，並註明您的首選時間，以供客戶支援服務代表打電話給您處理您的付款。

Phone 電話 _____

Best time to reach me 首選時間: morning 早上 afternoon 中午 evening 晚上



PREFERRED CUSTOMER AGREEMENT TERMS AND CONDITIONS 優惠客戶項目條款及條件

1. If you purchase products from LifeVantage through its online shopping cart, you do not need to complete a paper purchase order form to buy your products. The entire agreement between you and LifeVantage with respect to your product purchase ("Purchase Agreement" or "Agreement") will be evidenced by an electronic record of the purchase process. This electronic record serves as your acknowledgment that you consent to use an electronic record of your Purchase Agreement with LifeVantage instead of completing a paper purchase agreement and that you have read and agree to be bound by LifeVantage's Online Purchase Terms and Conditions of Sale ("Terms and Conditions").

During the online product order process, you are required to read and agree with all the Terms and Conditions that form your Purchase Agreement with LifeVantage. LifeVantage encourages you to print and retain the Terms and Conditions for future reference. Should you wish to obtain a printed copy of the Terms and Conditions, you may download and print a version of the same from LifeVantage's Website. Or, you may send a written request for those documents to LifeVantage or email hksupport@lifevantage.com. Your request must include your name, your identification number, if applicable, your mailing address, and your E-mail address. Upon receipt of such a request, LifeVantage will mail you the then current version of these Terms and Conditions. There is no charge for this service.

By clicking on "I agree," you (i) agree and consent to contract electronically with LifeVantage to complete your online purchase of LifeVantage products, and (ii) acknowledge that you are entering into a legal Purchase Agreement and you intend to be legally bound by this electronic agreement. If you do not wish to consent to contract electronically with LifeVantage, do not click on the "Finish to Order" button.

2. I understand that as a LifeVantage Preferred Customer, I am eligible to purchase product at the Subscription price as long as I maintain an active monthly Subscription order. I understand that I may not sell, resell or distribute LifeVantage Products or participate in the Distributor Compensation plan.

3. I authorize LifeVantage to submit a charge for payment, from my credit or debit card as provided to LifeVantage, for my monthly Subscription purchase of product that is specifically identified in this application or as updated. I understand applicable shipping, handling and sales tax will be added to each order.

4. I understand that my first order will be processed and shipped within five (5) calendar days of LifeVantage's acceptance of my first order. Furthermore, I understand that periodic shipments of the product that I have ordered will occur without any further action by me. I understand that there will be approximately a one (1) month interval between each shipment. I understand that applicable shipping, handling and sales taxes will be added to my Subscription order amount each month, based on the address to which my Subscription orders are sent and in accordance with the method of shipping I have selected or as I may update. I authorize LifeVantage to add such amount to the amount charged to the credit or debit card as provided to LifeVantage.

5. I understand that if I wish to make changes to my Subscription order, I can do so by making the changes online in my Virtual Office (<https://evo-lifevantage.myvoffice.com>) or by contacting Customer Care at least three (3) business days prior to the next monthly Subscription date.

6. I understand that my Subscription order will remain in effect until I: (1) elect to modify it by submitting a new signed Subscription form; (2) contact Customer Care by calling 800.906.174, or by emailing hksupport@lifevantage.com, or by writing, Attn: Customer Care at 9785 S. Monroe Street, Suite 400, Sandy, Utah 84070. Notice of cancellation must be received by LifeVantage at least three (3) business days prior to the monthly Subscription date; cancellation will become effective in the month following the month in which my notice of cancellation is received by LifeVantage.

7. I understand that I may cancel my Subscription order within three (3) business days of the date of my submission of this application to LifeVantage and receive a full refund of any Subscription related amounts charged to my credit or debit card for the initial Subscription order. Thereafter, refunds will be available as provided in accordance with LifeVantage's policies.

8. Product returned within thirty (30) days after the purchase shall receive a 100% refund, less shipping and handling costs. Only unopened product shall be eligible for a refund, unless defective. Product must be in resalable and restockable condition in order to be eligible for a refund. Resalable is defined as product still in its original packaging, with seals and wrapping in place. Any merchandise that is clearly identified at the time of sale as nonreturnable, discontinued, or as a seasonal item, shall not be resalable. All returns must have a Return Merchandise Authorization ("RMA"), issued through Distributor Support. Preferred Customers are responsible for returning product to the LifeVantage within ten (10) business days of issuance of the RMA or the product will not be eligible for return. Please allow for up to twenty (20) days from the time that the product is received for the refund to be processed. If a shipment is refused, whether it is a Subscription or an order that has just been placed, LifeVantage will charge a HK100.00 shipment refusal fee to the form of payment on file.

9. I consent to LifeVantage, my Sponsor, Placement Sponsor and Upline contacting me at the telephone number(s), fax number(s), and/or email address(es) listed on my

application or as updated. I consent to the disclosure of such information and information regarding my purchases from LifeVantage to my Sponsor, Placement Sponsor and Upline.

10. I understand that only one LifeVantage Preferred Customer or Independent Distributor account is allowed per person and only two per immediate household. Individuals of the same family unit may not enter into or have an interest in more than two LifeVantage accounts. A "family unit" is defined as spouses (as further defined below) and dependent children living at or doing business at the same address.

11. I understand husbands and wives or common-law couples (collectively "Spouse(s)") who wish to have separate accounts must sign a separate agreement, and must have the same Sponsor. Any violation of this provision may result in the termination of one or both

1. 如果您通過其在線購物車從LIFEVANTAGE購買產品，則無需填寫紙質採購訂單即可購買您的產品。您與LIFEVANTAGE就您的產品購買達成的完整協議（“購買協議”或“協議”）將以購買過程的電子記錄為證。此電子記錄表明您與LIFEVANTAGE同意使用您購買協議的電子記錄作為證明，同時替代紙質購買協議，並且您已閱讀並同意受LIFEVANTAGE的在線購買條款和條件（“條款和條件”）約束。在線產品訂購過程中，您需要閱讀並與LIFEVANTAGE同意所有構成您的採購協議的條款和條件。LIFEVANTAGE鼓勵您打印並保留條款和條件以備將來參考。如果您希望獲得條款和條件的打印本

，您可以從LIFEVANTAGE網站上下載並打印相同的版本。或者，您可以將要求這些文件的書面請求發送至LIFEVANTAGE，或發送電子郵件至 HKSUPPORT@LIFEVANTAGE.COM。您的請求必須包含您的姓名、身份證號碼（若適用）、您的郵寄地址和您的電子郵件地址。收到該請求後，LIFEVANTAGE將向您發送當前版本的條款和條件。此服務不收取任何費用。通過點擊“我同意”，您（I）同意以電子方式與LIFEVANTAGE簽訂合同以完成您在線購買LIFEVANTAGE產品，以及（II）確認您正在簽署法律購買協議，並且您打算受此電子協議的法律約束。如果您不希望同意以電子方式與LIFEVANTAGE簽訂合同，請不要單擊“完成訂購”按鈕。

2. 我理解，作為LIFEVANTAGE的首選客戶，只要我保持活躍的每月訂購訂單，我就有資格以認購價購買產品。我理解，我不可以出售、轉售或分銷LIFEVANTAGE產品或參與分銷商報酬計劃。

3. 我授權LIFEVANTAGE從我提供給LIFEVANTAGE的信用卡或借記卡中為本申請中明確指出的或已更新的月度產品訂購提交付款費用。我理解適用的運輸、處理和銷售稅將被添加到每個訂單。

4. 我理解，我的第一筆訂單將在LIFEVANTAGE接受此訂單的五（5）個日曆日內處理並發貨。此外，我理解所訂購產品的定期出貨將無需我的任何其他行動。我理解，每次發貨之間大約有一（1）個月的時間間隔。我理解，適用的運輸、處理和銷售稅將根據我的訂購單的地址添加到我每月的訂購單金額，並按照我選擇的運輸方式或我可能會更新的方式發貨。我授權LIFEVANTAGE將此金額添加到向LIFEVANTAGE提供的信用卡或借記卡收取的金額。

5. 我理解如果要修改我的訂購訂單，我可以採取以下操作：在我的虛擬辦公室（[HTTPS://EVO-LIFEVANTAGE.MYVOFFICE.COM](https://evo-lifevantage.myvoffice.com)）上在線進行更改，或者在距下一個每月訂購日期前至少三（3）個工作日聯繫客戶服務中心。

6. 我理解訂購訂單將保持有效，直到我：（1）選擇通過提交新簽署的訂購表格來修改訂單；（2）致電800.906.174，或發送電子郵件至 HKSUPPORT@LIFEVANTAGE.COM，或以書面形式聯繫客戶服務中心；收件人：客戶服務部門，9785 S. MONROE STREET, SUITE 400, SANDY, UTAH 84070。LIFEVANTAGE必須至少在每月訂購日期前三（3）個工作日收到取消通知：取消在LIFEVANTAGE收到我的取消通知的月份之後的月份生效。

7. 我理解我可以在向LIFEVANTAGE提交此申請之日起的三（3）個工作日內取消我的訂購訂單，並獲得初始訂購時向我的信用卡或借記卡收取的任何訂購相關金額的全額退款。此後，將根據LIFEVANTAGE的政策提供退款。

8. 產品在購買後三十（30）天內退回，將收到100%的退款，扣除運輸和處理費用。只有未開封的產品才有資格退款，除非有缺陷。產品必須處於可重新銷售和可再次上架的狀態，方可有資格獲得退款。可重新銷售被定義為產品仍然在其原包裝中，並帶有封條和包裝材料。任何在銷售時明確標識為不可退款、已停產或季節性的商品均不可重新銷售。所有退貨必須具有通過經銷商支持發放的退貨授權（“RMA”）。首選客戶必須在RMA簽發後十（10）個工作日內將產品退回LIFEVANTAGE，否則該產品將不符合退貨資格。請等候在收到產品後最多二十（20）天內處理退款。如果發貨被拒收，無論是訂購單還是剛下的訂單，LIFEVANTAGE將以賬面所列付款方式收取100.00 港元的發貨拒收費用。

9. 我同意LIFEVANTAGE，我的贊助商、展示贊助商和上線通過我申請上或我更新的電話號碼、傳真號碼和/或電子郵件地址與我聯繫。我同意LIFEVANTAGE向我的贊助商、展示贊助商和上線披露此類信息和有關我從其購買產品的信息。

10. 我理解，每人只允許擁有一個LIFEVANTAGE首選客戶或獨立分銷商賬戶，每個近親屬只允許擁有兩個賬戶。同一家庭單位的個人不得處於兩個以上的LIFEVANTAGE賬戶中或從中擁有權益。“家庭單位”是指在同一地址生活或經營業務的配偶（如下面所進一步定義）和受撫養子女。



Spouse's accounts.

12. I understand that I may change my Sponsor or Placement Sponsor by having my Sponsor complete and submit a Change of Sponsor Request form which will simply require my Sponsor's signature.

13. As a Preferred Customer, if my Sponsor does not complete a Change of Sponsor Request form, I may change Sponsors by voluntarily cancelling my Preferred Customer Account, remaining inactive and not operating any LifeVantage account for six (6) full calendar months. Following the six (6) month period of cancellation and inactivity, I may open a new Account under a new Sponsor as a Preferred Customer or as an Independent Distributor by submitting a new application to LifeVantage.

14. I understand I may voluntarily cancel my Preferred Customer Account at any time by sending a request to LifeVantage Customer Care via email, fax or mail. If by mail or fax, the request must contain my name, shipping address and LifeVantage identification number. If by email, it must contain my name, shipping address, LifeVantage identification number and come from the email account on record.

15. I understand that LifeVantage may amend the Preferred Customer Agreement. I agree to be bound by all such amendments and that my only remedy for not accepting such amendments is to immediately terminate this Agreement. My placing an order or accepting an order after publication of any amendment will constitute my acceptance of the amended Agreement.

Insufficient Funds and Declined Credit definition: LifeVantage reserves the right to assess a reasonable charge for any electronic funds transfer returned unpaid by your bank. Thereafter, LifeVantage reserves the right to deny your request to order products online through the Electronic Bank Draft Program. In the event that your credit card charge is declined, your order will not be accepted.

Back Order Policy As a general rule, LifeVantage will not back order out-of-stock items. However, LifeVantage may back order Subscription Order items, if necessary.

Shipping Discrepancies definition: If you fail to notify LifeVantage of any shipping discrepancy or damage within thirty (30) days of shipment, you may lose your right to request a correction.

LifeVantage warrants the quality of its products and shall exchange any defective product. LifeVantage warrants the quality of its products and shall exchange any defective product.

These Purchase Terms and Conditions and your Purchase Agreement represent the complete agreement between you and LifeVantage with respect to your online product purchase, and supersedes all prior or contemporaneous agreements or understandings, whether oral or written.

By signing and submitting this form and payment for my Preferred Customer order, I am applying to become a LifeVantage Preferred Customer. I acknowledge that I have read and agree to the Terms and Conditions for this Agreement. The English version of these Terms and Conditions will always supersede the Chinese version in the event of any discrepancies between the two languages.

通过签署并提交此表格，并支付我的首选客户订单，我申请成为LifeVantage优惠顾客。我承认，我已阅读并同意在正面和背面的条款和条件。这些条款和条件将以英文版本为参考依据，如果在两种语言之间有任何歧义。

Applicant Signature 申請人簽名

Co-Applicant Signature (if applicable) 聯合申請人簽名 (如果適用)

Printed Name of Applicant 英文字母印刷體姓名

Printed Name of Co-Applicant (if applicable) 聯合申請人英文字母印刷體姓名 (如果適用)

□ □ - □ □ - □ □ □ □ □ □

Date (DD/MM/YYYY) 日期 (日/月/年)

□ □ - □ □ - □ □ □ □ □ □

Date (DD/MM/YYYY) 日期 (日/月/年)

11. 我理解，希望擁有單獨賬戶的夫妻或普通法伴侶（統稱為“配偶”）必須簽署單獨協議，並且必須擁有相同的贊助商。違反此規定可能會導致配偶一方或雙方的賬戶被終止。

12. 我理解，我可以通過讓我的贊助商填寫並提交一份贊助商更改申請表格以更改我的贊助商或展示贊助商，這只需要我的贊助商簽名。

13. 作為首選客戶，如果我的贊助商沒有填寫贊助商更改申請表格，我可以自願取消我的首選客戶賬戶並保留不活動狀態，並且在六（6）個完整日曆月內不操作任何LIFEVANTAGE賬戶，從而更改贊助商。在取消和停用六（6）個月的期限後，我可以通過向新的贊助商開立新賬戶作為首選客戶，或向LIFEVANTAGE提交新申請成為獨立分銷商。

14. 我理解，我可以隨時通過電子郵件、傳真或郵寄方式向LIFEVANTAGE客戶服務中心發送請求，自願取消我的首選客戶賬戶。如果通過郵寄或傳真方式，請求中必須包含我的姓名、送貨地址和LIFEVANTAGE識別號碼。如果通過電子郵件，則必須包含我的姓名、送貨地址、LIFEVANTAGE識別號碼，且必須自記錄中的電子郵件賬戶發出。

15. 我理解，LIFEVANTAGE可能會修改優惠客戶協議。我同意受所有此類修改的約束，並且我不接受此類修改的唯一補救措施是立即終止本協議。我下訂單或接受任何修改公佈後的訂單即表示我接受修改後的協議。

資金不足和信用下降 LIFEVANTAGE保留評估您的銀行未支付且退回的任何電子資金轉帳產生的合理費用。之後，LIFEVANTAGE有權拒絕您通過電子銀行匯票計劃在線訂購產品的請求。如果您的信用卡收費被拒絕，您的訂單將不被接受。

缺貨訂單政策 作為基本規則，LIFEVANTAGE不會訂購任何缺貨的項目。但是，如有必要，LIFEVANTAGE可能會對訂購訂單項目下訂單。

運輸差異 如果您在送貨後三十（30）天內未通知LIFEVANTAGE任何運輸差異或產品損壞情況，您可能會失去要求更正的權利。

LIFEVANTAGE保證其產品質量，並應更換任何有缺陷的產品。以上購買條款和條件以及您的購買協議是您和LIFEVANTAGE就您在線購買產品達成的完整協議，並取代所有之前或同期的口頭或書面協議或協定。

